

Department of Procurement Services

160 South Hollywood Street · Room 126 · Memphis, TN 38112 · (901) 416-5376

QUESTIONS AND ANSWERS

RFP # 090524MT - HR TALENT MANAGEMENT SYSTEM

1. What do you envision the Design Plan to include? What components will be part of the Design Plan?

The question did not include clarity for a response.

2. When you refer to ATS implementation, are you including the entire Talent Management System (Learning, Performance, Recruiting & Onboarding, and Succession)?

ATS refers to the Recruiting and Onboarding portion of the system, however all aspects of the system must be addressed in the implementation plan.

3. Considering the complexity and comprehensiveness of the RFP solution and the Labor Day Holiday, would you consider extending the RFP due date 2 weeks until September 19th?

We will extend the bid until September 12, 2024, at 2:00 PM. (see addendum)

4. Is MSCS willing to sign a Non-Disclosure Agreement, and able to do so prior to 8/29/2024.

MSCS does not sign NDA for a respondent.

5. Is the expectation that each of the 11 copies (1 original and 10 copies) are individually packaged in envelopes and then mailed together in a single package?

The original packet along with the 10 copied may be included in the same packaging/box, etc. Please mark the original packet "ORIGINAL".

a. Can the USB be included with the original copy?

The USB can be included with the original copy.

6. What Human Resources Information System (HRIS)/or Enterprise Resource Planning software (ERP) is MSCS currently using that will require the Talent Management System integration?

APECS powered by Education Solutions Development, Inc

7. Will the 6,000 teachers be included in the Performance Management licenses, or just the 7,900-support staff?

ALL full-time staff will be included.

8. What is the current budget allocated for this project?

The budget is not provided in the RFP document.

What Applicant Tracking, Learning Management, Performance Management Systems does MSCS currently use? Please list all that apply.

ICIMS, PowerSchool, Canvas, Professional Learning Zone, SafeSchools

10. A desire for a LinkedIn Learning integration was mentioned. Does MSCS currently offer LinkedIn Learning as online training for its employees?

No.

a. What other online training platforms does MSCS currently offer employees, whether for compliance training, professional development, etc.?

Please see response to question #9.

11.Regarding question 23 on page 27. Describe the systems training library? Is MSCS expectation that eLearning content is included with the Learning Management System?

There is an expectation that some e-learning content is included.

12. Regarding the request for a test site with log in information on page 28, is this something that can be discussed and delivered upon down selection and demonstrations?

Test portal for review of the platform is expected during the selection process.

13. Some of the requested functionality require partner involvement. Is it acceptable to respond "yes" to those requirements utilizing partners?

Yes. Partners can be included in the proposal and so noted as to the involvement/utilization. Please note that if they are not storing and/or maintaining the data, it is not required that the sub/partner submits MSCS IT questionnaire in the respondent's proposal. If the partner is storing/maintaining data, the required IT questionnaire must be submitted by BOTH the respondent and the partner (a separate completed IT questionnaire for each).

14. Do you already have a vendor chosen for this RFP?

No.

15. Are you planning on moving away from your current Professional Learning and Performance Management Systems?

Please reference the RFP document for services to include in the proposal.